

U.S. Department of Homeland Security  
U.S. Citizenship and Immigration Services  
Customer Service and Public Engagement  
Directorate (MS 2260)  
Washington, DC 20529



U.S. Citizenship  
and Immigration  
Services

## National Engagement in Spanish



USCIS Online Customer Service Tools  
May 3, 2016, 2 - 3 p.m. (Eastern)

U.S. Citizenship and Immigration Services (USCIS) invites you to participate in a national Spanish language engagement on **May 3, 2016**, from **2 to 3 p.m. (Eastern)** regarding recent updates made to our online tools.

During this engagement, we will provide an overview of new resources added to [myUSCIS](#), review our other online customer service tools and seek your feedback.

Our staff will be available to demonstrate the new features and answer your questions.

### **To Join the Session by Telephone:**

On the day of the session, please use the information below to join the teleconference. We recommend that you call 10-15 minutes before the start time.

**877-950-3592** (toll-free) or **312-470-7338**

Passcode: **2459686**

### **To Connect by Web:**

<https://www.mymeetings.com/nc/join.php?i=PW7840431&p=2459686&t=c>

When prompted, please enter your name and email address to enter the meeting room.

If you have questions about the engagement please email us at

[Public.Engagement@uscis.dhs.gov](mailto:Public.Engagement@uscis.dhs.gov).

**Note to Media:** This engagement is not for press purposes. Please contact the USCIS Press Office at 202-272-1200 for any media inquiries.

**We look forward to engaging with you!**