U.S. Department of Homeland Security

U.S. Citizenship and Immigration Services Customer Service and Public Engagement Directorate (MS 2260) Washington, DC 20529



## **Listening Session Invitation**



## Access and Accommodations for Customers Who Are Blind or Low Vision Tuesday, March 14, 2017 3:30 - 4:30 p.m. Eastern

U.S. Citizenship and Immigration Services (USCIS) invites you to participate in a stakeholder listening session on **Tuesday, March 14, from 3:30 to 4:30 p.m. Eastern**. We are seeking feedback on how we can improve access to our services, information and facilities to better serve customers who are blind or low vision. The session will include an overview of current efforts and the process by which customers with disabilities can request accommodations.

You are welcome to submit comments or questions in advance. Please email them to <a href="mailto:Public.Engagement@uscis.dhs.gov">Public.Engagement@uscis.dhs.gov</a> by March 9.

## To Register:

- Click on our <u>registration page</u>
- Enter your email address and select "Submit"
- Select "Subscriber Preferences"
- Select the "Event Registration" tab
- Provide your full name and organization, if any
- Complete the questions and select "Submit"

Once we process your registration, you will receive a confirmation email with more details, including the teleconference number and link for the webinar, which will be conducted using Adobe Connect. Electronic and Braille copies of the short PowerPoint presentation, and closed captioning, will be provided upon request. **To request an accommodation**: Write to <a href="mailto:Public.Engagement@uscis.dhs.gov">Public.Engagement@uscis.dhs.gov</a> by March 9.

If you have questions about the registration process, or if you do not receive a confirmation email within two business days, please email us at <a href="mailto:Public.Engagement@uscis.dhs.gov">Public.Engagement@uscis.dhs.gov</a>.

**Note to Media**: This engagement is not for press purposes. Please contact the USCIS Press Office at 202-272-1200 for any media inquiries.

We look forward to engaging with you!