

**Congress of the United States**  
**House of Representatives**  
Washington, DC 20515-3706

July 25, 2023

Ur M. Jaddou  
Director  
U.S. Citizenship and Immigration Services  
20 Massachusetts Avenue NW  
Washington, D.C. 20001

Dear Director Jaddou,

We have been contacted by several constituents including the Mayor of Salem, The Keizer Chamber of Commerce, several state legislators, and church leaders, asking that a U.S. Citizenship and Immigration Services (USCIS) satellite office be placed in Salem, Oregon. Currently, the only USCIS office in Oregon is in Portland. We have heard multifold concerns that Oregon, the ninth largest state in the nation by area, has only one such office. These complaints include the burden of long travel times, whether from Eugene, Medford, Coos Bay, or Bend, especially for early morning appointments. These can be exacerbated by compounding factors, such as not having a driver's license or being unable to drive, having difficulty taking the necessary time off work, and lack of access to childcare.

While we understand that allowances are made for some of these circumstances, and USCIS occasionally sends staff to Salem, we would like to discuss the potential benefits of adding a satellite office – or regularly scheduled office hours – in Salem.

We have several questions to help us better understand this issue:

- How many individuals does USCIS serve in Oregon? What is the breakdown by county?
- How many offices does USCIS have in Washington and Idaho, where are they located, and how many individuals do they serve?
- Is there a lease on the Portland Building? How long does it last, and what is the cost?
- How many USCIS staff work in the Portland office? What is their capacity to take on additional applicants?
- Does USCIS study the economic impact to individuals in accessing their offices?
- Has USCIS explored adding an office in Salem? Are there specific budgetary or logistical constraints that might pose a barrier?

The answers you provide will give us a better idea of the situation as a whole and inform our next steps.

Thank you for your time and we look forward to your response.

ANDREA SALINAS  
6TH DISTRICT, OR

HOUSE COMMITTEE ON AGRICULTURE

HOUSE COMMITTEE ON SCIENCE,  
SPACE, AND TECHNOLOGY

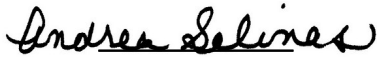
**Congress of the United States**  
**House of Representatives**  
Washington, DC 20515-3706

109 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515-3706  
(202) 225-5643

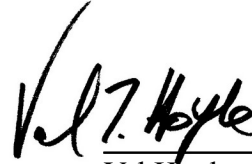
530 CENTER STREET NE  
SUITE 415  
SALEM, OR 97301  
(503) 385-0906

SALINAS.HOUSE.GOV

Sincerely,



Andrea Salinas  
Member of  
Congress



Val Hoyle  
Member of  
Congress

U.S. Department of Homeland Security  
U.S. Citizenship and Immigration Services  
*Office of the Director (MS 2000)*  
Camp Springs, MD 20588-0009



U.S. Citizenship  
and Immigration  
Services

September 15, 2023

The Honorable Andrea Salinas  
U.S. House of Representatives  
Washington, DC 20515

Dear Representative Salinas:

Thank you for your July 25, 2023 letter regarding USCIS offices in the Portland, Oregon vicinity. Please see the enclosure and spreadsheet for detailed responses to your questions.

Thank you again for your letter and interest in this important issue. The cosigner of your letter will receive a separate, identical response. Should you require any additional assistance, please have your staff contact the USCIS Office of Legislative Affairs at (240) 721-3801.

Respectfully,

A handwritten signature in black ink that reads "Ur M. Jaddou" followed by a long horizontal flourish.

Ur M. Jaddou  
Director

**The Department of Homeland Security's Response to  
Representative Andrea Salinas' July 25, 2023 Letter**

**1. How many individuals does USCIS serve in Oregon? What is the breakdown by county?**

Please see the enclosed spreadsheet tab labeled "Oregon Receipts".

**2. How many offices does USCIS have in Washington and Idaho, where are they located, and how many individuals do they serve?**

There are four USCIS offices in Washington and Idaho:

1. **Seattle District Office and Application Support Center (ASC)** (12500 Tukwila International Boulevard, Seattle, WA 98168)
2. **Spokane Field Office and ASC** (920 West Riverside Avenue (Room 691), Spokane, WA 99201)
3. **Boise Field Office and ASC** (1185 South Vinnell Way, Boise, ID 83709)
4. **Yakima Field Office and ASC** (415 North Third Street, Yakima, WA 98901)

Please see the enclosed spreadsheet tab "WA-ID Field Offices" for data addressing the "how many individuals do they serve" portion of your question.

**3. Is there a lease on the Portland Building? How long does it last, and what is the cost?**

Yes, there is a lease for the Portland Field Office. The lease expires November 3, 2026. The approximate annual total rent is \$3 million per year.

**4. How many USCIS staff work in the Portland office? What is their capacity to take on additional applicants?**

Staffing of USCIS is not necessarily based on population. USCIS uses staffing allocation models to determine appropriate staffing size based on projected receipts and workloads in the area covered. At current receipt levels, the Portland Field Office is authorized for 65 personnel.

**5. Does USCIS study the economic impact to individuals in accessing their offices?**

USCIS remains committed to providing all our customers access to the best possible service. We regularly examine accessibility issues and address them in a manner that best serves the public while maintaining responsible stewardship of the agency's financial resources. Many of our field offices have commenced performing mobile services trips to areas where accessibility may be an issue. The Portland Field Office just completed one such trip to Medford, OR, during the first week of August. The Portland Field Office is currently planning to return to Medford at least semi-annually, as receipts warrant, with the next trip scheduled for 11/6/2023 – 11/8/2023. The field office has and will be conducting naturalization interviews and administering the oath to applicants. We will also provide outreach services, answering general questions and case specific questions.

Measures have also been taken to limit the number of times an applicant may need to visit a field office. For example, many naturalization applicants are invited to attend an oath ceremony on the same day they are interviewed for citizenship eligibility, eliminating the need for a second

**The Department of Homeland Security's Response to  
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trip to our office. Additional procedures have been taken to automatically provide services to customers where possible. For example, USCIS has begun mailing temporary replacement (ADIT stamps) for lost permanent resident cards directly to applicants rather than requiring them to come into the field office for an INFOPASS appointment to obtain such.

**6. Has USCIS explored adding an office in Salem? Are there specific budgetary or logistical constraints that might pose a barrier?**

No, not at this time. Salem is 47 miles south of Portland along a major U.S. highway (U.S. Interstate-5) and is not currently under consideration for a new field office.

However, we are continually measuring accessibility for our customers and taking reasonable and appropriate measures to better address accessibility issues. For example, USCIS previously studied accessibility for customers living in southwest Washington and realigned jurisdiction of four counties to the Portland Field Office. Very recently, we have made a similar realignment for customers living in Eastern Oregon and realigned 43 ZIP codes in four counties to our Boise Field Office.

Count of Receipts  
 By County Where Applicant, Beneficiary, or Petitioner Resides in Oregon  
 Fiscal Years 2021-2023 (as of August 10, 2023)



U.S. Citizenship  
 and Immigration  
 Services

County	FY 2021	FY 2022	FY 2023 (as of August 10, 2023)
<b>TOTAL</b>	<b>97,890</b>	<b>93,690</b>	<b>94,660</b>
Baker County	60	50	50
Benton County	1,630	1,660	1,550
Clackamas County	10,430	10,460	10,950
Clatsop County	350	290	330
Columbia County	200	190	250
Coos County	260	250	220
Crook County	890	800	810
Curry County	70	90	60
Deschutes County	1,460	1,320	1,380
Douglas County	530	490	470
Gilliam County	30	20	20
Grant County	10	10	10
Harney County	30	40	20
Hood River County	600	550	340
Jackson County	2,350	2,330	2,030
Jefferson County	350	320	330
Josephine County	360	350	330
Klamath County	460	380	410
Lake County	60	60	60
Lane County	3,000	3,000	2,880
Lincoln County	340	300	340
Linn County	1,410	1,350	1,330
Malheur County	430	400	360
Marion County	7,070	6,730	7,250
Morrow County	1,250	1,110	1,060
Multnomah County	29,720	29,390	30,780
Polk County	800	850	900
Sherman County	20	10	30
Tillamook County	260	230	310
Umatilla County	1,250	1,190	1,100
Union County	150	110	100
Wallowa County	20	20	20
Wasco County	400	340	340
Washington County	27,840	25,130	24,460
Wheeler County	10	10	-
Yamhill County	3,790	3,870	3,800

**Table Key(s):**

- represents zero

**Note(s):**

- 1) The report reflects the most up-to-date estimate available at the time the database is queried.
- 2) Counts may differ from those reported in previous periods due to system updates and post-adjudicative outcomes.
- 3) For a complete list of USCIS forms and descriptions, visit: <https://www.uscis.gov/forms>
- 4) Individuals may have more than one receipt.
- 5) Totals may not sum due to rounding.

**Source:**

Department of Homeland Security, U.S. Citizenship and Immigration Services, Office of Performance and Quality  
NPD, queried 08/2023, TRK 12690.

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ration

**TOTAL**

**286,230**

160
4,840
31,840
970
640
720
2,490
220
4,160
1,500
70
30
80
1,490
6,710
1,000
1,030
1,240
180
8,890
980
4,080
1,190
21,060
3,420
89,900
2,550
60
800
3,540
350
50
1,080
77,420
20
11,470